

## Emergency Care

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We have a helipad for air evacuation which means patients can be stabilized and transferred to a higher level of care for patients experiencing life threatening illness and injuries.

Emergencies, by their nature, are not planned and are often stressful. Therefore, we work hard to ensure visits to our ER go as smoothly and quickly as possible while providing safe, quality care.

To best serve our patients, we use a process that ensures they receive the most appropriate care as quickly as possible. Patients experiencing less emergency conditions first receive rapid assessment before being directed to specific treatment or diagnostic testing areas within the department.

Please remember that patients with serious injuries or illnesses are given priority over other patients. As a result, the time from arrival to seeing a physician or physician assistant may vary.

## Emergency Department

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The emergency department sees patients with conditions and injuries that need immediate attention, including:

- Chest pain
- Difficult breathing or shortness of breath
- Broken bones or dislocated joints
- Facial lacerations
- Deep skin abrasions or severe cuts requiring stitches
- Vaginal bleeding with pregnancy
- Fevers and rash
- Urgent Care for Adult and Pediatric Patients

## Urgent Care Services

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For an urgent, but non-life or limb-threatening health concern, urgent care is often a convenient alternative to the emergency room. Our Urgent Care offers accessible medical evaluation and convenient treatment for minor illnesses and conditions on a walk-in basis.

Urgent medical conditions are those not considered emergencies but still require care within 24 hours. Examples include:

- Fever without rash
- Minor trauma such as a common sprain
- Painful urination
- Persistent diarrhea
- Severe sore throat
- Vomiting

**Hours of Service:** 24 hours a day

## InstyMeds

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InstyMeds, our prescription dispensing machine located in the patient waiting area, is available for your convenience when your prescription is here. Use your credit card, debit card or cash. Most insurance is accepted.

If your symptoms come on gradually or you already know the diagnosis, such as a urinary tract infection, you may want to try to get a same day appointment with your primary care provider. While urgent care is always available, your primary care physician will have a better picture of your overall health for a more accurate diagnosis.

